

Sample Projects

Client Business	Sample Projects
International supplier of gases to industrial and health care businesses	Developed instructor's guide and participant materials for Sexual Harassment training program.
Multi-county, Faith-based organization	Facilitated data gathering meetings for program evaluation. Implemented 360 process for senior leaders. Facilitated and served as co-project manager for pastoral planning implementation.
Government agency	Designed and facilitated customer service workshops for all frontline, supervisory, and manager level employees. Workshops focused on building skills in managing interactions, problem solving, conflict resolution, creating positive customer experiences, and communication.
Petrochemical	Facilitated culture change course for 2,500 newly acquired employees.
International energy services	Facilitated and designed Coaching course for supervisors. Facilitated general Business Acumen course. Customized course for a specific business unit. Facilitated process evaluation meetings.
Healthcare	Facilitated training modules for leadership workshop series. Designed and facilitated modules on Interpersonal Skills and Coaching for leaders in national out patient network. Designed and facilitated Train-the-Trainer courses for department leaders and Human Resource professionals.

<p>Non-profit organization</p>	<p>Designed and facilitated team building workshops for senior leaders and several departments</p> <p>Implemented organization-wide communication model using DiSC profile.</p> <p>Provided coaching services to senior leaders.</p>
<p>Oil & Gas Services</p>	<p>Developed competency descriptions for corporate-wide competency model.</p> <p>Developed role descriptions to support reorganization of consulting department.</p> <p>Designed and facilitated leadership development for geographically dispersed leads and leaders throughout the organization.</p>
<p>Shipping</p>	<p>Designed and developed 14 training manuals to teach legacy-based software processes to national billing center personnel.</p>